

GEORGIOS ZERVOUDAKIS

HOSPITALITY OPERATIONS • GUEST EXPERIENCE • F&B LEADERSHIP

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EXECUTIVE PROFILE

Hospitality leader with 20+ years of progressive experience across premium restaurants, luxury hotels and high-volume beach-club operations in Santorini and Mykonos. Career progression from front-line service to Restaurant Manager, F&B Manager, General Manager and Operations & Floor Manager. Strengths include live floor leadership, VIP guest experience, service standards, team coordination, problem-solving and operational control in intense seasonal environments.

PROFESSIONAL EXPERIENCE

Operations & Floor Manager | *Super Paradise Beach Club — Mykonos* **2025–2026**

- Lead daily floor operations and guest-facing service across a high-volume international beach-club environment, coordinating teams and service flow during peak periods.
- Oversee VIP guest experience, premium bottle-service execution, staff deployment and real-time operational decision-making across changing day-to-night service conditions.
- Support service standards, team discipline, cross-department coordination and rapid resolution of guest or operational issues.

General Manager | *NAOS Restaurant Bar — Oia, Santorini* **Jan 2023–Oct 2024**

- Led restaurant operations and premium guest experience in an upscale Oia dining environment, with responsibility for service execution, team leadership and operational consistency.
- Returned to NAOS in the senior General Manager role after previously serving as Restaurant Manager, reflecting progression within the same hospitality brand.

Food & Beverage Manager | *Wet Stories — Perivolos, Santorini* **Feb 2022–Nov 2022**

- Managed F&B service in an all-day beach bar and restaurant environment combining dining, cocktails, events and high seasonal guest volumes.
- Coordinated floor execution and guest experience across a fast-moving beach-club setting.

Restaurant Manager | *NAOS Restaurant Bar — Oia, Santorini* **Sep 2018–Oct 2021**

Maitre D' | *Cavo Tagoo Santorini — Imerovigli* **Apr–Oct 2017**

Captain | *Grace Hotels — Imerovigli, Santorini* **Apr 2015–Oct 2016**

Bar Manager | *Sousouro — Naousa, Paros* **Apr–Oct 2014**

Business Development Assistant | *Nisus — Chania, Crete* **Sep 2011–Mar 2012**

Bar Manager & Event Organiser | *Potamianakis-Karterakis Group — Heraklion* **Aug 2008–Sep 2011**

Head Waiter / Bartender | *Vasilakis Group — Heraklion* **Oct 2005–Aug 2008**

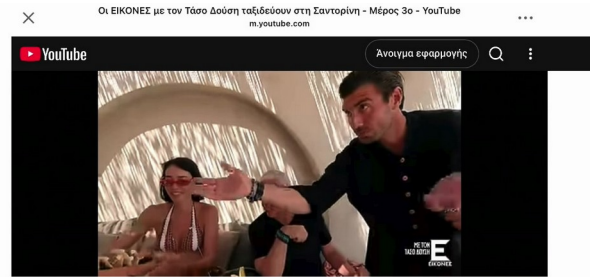
SELECTED PROFESSIONAL MEDIA

Selected broadcast footage showing Georgios in active hospitality roles. Media is used as supporting evidence of guest-facing presence and service leadership, not as a substitute for professional experience.



NAOS · Oia, Santorini

Manager / Host — professional appearance in international travel-program footage.



Wet Stories · Santorini

F&B management environment — professional appearance in Greek travel-program footage.

Media links

NAOS / Santorini: <https://youtu.be/iq3WdCFDQGM> — appearance around 42:00 (Manager/Host, blue shirt).

Wet Stories / Santorini: <https://youtu.be/OCmaEhiofwA> — appearance from around 27:00 (F&B role, black attire).

CORE EXPERTISE

Hospitality Operations • Floor Management • VIP Guest Experience • F&B Operations • Restaurant Management • Beach Club Operations • Team Leadership • Service Standards • Staff Coordination • Guest Relations • High-Pressure Operations • Wine & Beverage Service • Events

EDUCATION & PROFESSIONAL QUALIFICATIONS

Restaurant Management — Kapodistriako Panepistimio, Athens | 2022–Present (as listed in source CV)

W.S.P.C. Level 3 — W.S.P.C., Athens | 2021–Present (as listed in source CV)

Bar Management — Bar Academy, Athens | 2019

Wine Experts & Sommeliers Course — FSMS Wine Expert Scheme / Genius in Gastronomy, Athens | 2018

SCA Jacobs Barista Coffee Diploma — Athens | 2019

Professional Service Course — Fling UKBG, Santorini | 2006

Hotel Safety / Fire Protection — CityGuard of Athens, Santorini | 2006

Staff Safety — Technical Union of Greece (TEE), Heraklion | 2012

Energy Efficiency for Buildings — TEE, Heraklion | 2022 (date sequence in source CV should be verified)

A.T.E.I. Electrical Engineering — A.T.E.I. Heraklion | 2005–2010

ADDITIONAL

Nationality: Greek | **Driving licence:** A, B | **Interests:** Scuba diving, yoga, hiking

References available on request.